

Institutional and Organizational Conflict Management Graduate Certificate

Conflict is a part of life. Organizations desperately need professionals with the knowledge and skills to engage with and manage conflict productively.

Program Learning Outcomes

Upon successful completion of this program, students will be able to:

- Integrate and apply a broad range of theoretical concepts, processes, skills, and strategies to analyze, prevent, manage, and resolve conflicts.
- Understand the contexts in which conflicts occur and apply to them the appropriate conflict and dispute resolution theory and skills.
- Recognize, understand, acknowledge, and address the role of power, difference, and inequity in conflict.

Graduate Certificate in Institutional and Organizational Conflict Management

Code	Title	Credits
Required Courses		
CRES 614	Negotiation, Bargaining and Persuasion	4
CRES 620	Facilitation	2
CRES 631	Managing Conflict in Organizations	4
CRES 670	Adversarial Processes	4
Electives Courses		12
CRES 515	Conflict and Gender	
CRES 612	Philosophy of Conflict Resolution	
CRES 660	Environmental Conflict Resolution	
CRES 621	Culture, Power, and Conflict Resolution I	
CRES 622	Culture, Power, and Conflict Resolution II	
CRES 623	Culture, Power, and Conflict Resolution III	
CRES 625	Psychology of Conflict	
Total Credits		26