

# Institutional and Organizational Conflict Management Graduate Certificate

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Conflict is a part of life. Organizations desperately need professionals with the knowledge and skills to engage with and manage conflict productively.

## Program Learning Outcomes

Upon successful completion of this program, students will be able to:

- Integrate and apply a broad range of theoretical concepts, processes, skills, and strategies to analyze, prevent, manage, and resolve conflicts.
- Understand the contexts in which conflicts occur and apply to them the appropriate conflict and dispute resolution theory and skills.
- Recognize, understand, acknowledge, and address the role of power, difference, and inequity in conflict.

## Graduate Certificate in Institutional and Organizational Conflict Management

Code	Title	Credits
<b>Required Courses</b>		
CRES 614	Negotiation, Bargaining and Persuasion	4
CRES 620	Facilitation	2
CRES 631	Managing Conflict in Organizations	4
CRES 670	Adversarial Processes	4
<b>Electives Courses</b>		<b>12</b>
CRES 515	Conflict and Gender	
CRES 612	Philosophy of Conflict Resolution	
CRES 660	Environmental Conflict Resolution	
CRES 621	Culture, Power, and Conflict Resolution I	
CRES 622	Culture, Power, and Conflict Resolution II	
CRES 623	Culture, Power, and Conflict Resolution III	
CRES 625	Psychology of Conflict	
<b>Total Credits</b>		<b>26</b>