

# Operations and Business Analytics

## Michael Pangburn, Department Head

Undergraduate Advising Office  
203 Peterson Hall

The undergraduate curriculum in the Department of Operations and Business Analytics is designed for students who want to prepare for a career in statistics, production and operations management, information systems, or a management career with a strong emphasis in these areas.

The Department of Operations and Business Analytics offers an undergraduate concentration in information systems and operations management. These courses introduce the major concepts and techniques of analytic decision-making, information technology, supply-chain operations, and e-business. To support these topics, the department also offers courses in statistics.

## Faculty

Eren B. Çil, associate professor (game theory, queueing theory); coordinator, doctoral program. BS, 2004, Middle Eastern Technical; MS, 2006, Koç; PhD, 2010, Northwestern. (2010)

Yue Fang, associate professor (financial econometrics, forecasting, time series analysis). BA, 1984, MA, 1987, Tsinghua; MS, 1994, PhD, 1996, Massachusetts Institute of Technology. (1996)

Erik Ford, instructor (information technology). BS, 2013, MBA, 2015, Oregon. (2015)

Xing Hu, assistant professor (revenue management, dynamic pricing). BS, 2006, Peking (Beijing); MPhil, 2008, PhD, 2012, New York. (2011)

Ming Jin, instructor. PhD, 2016, Utah. (2017)

Nagesh N. Murthy, Roger Engemann Professor in Business Administration (call center industry, health-care operations). BE, 1982, MMS, 1983, Birla Institute of Technology and Science; MS, 1988, MA, 1994, PhD, 1997, Ohio State. (2003)

Michael S. Pangburn, Ehrman V. Giustina Professor (retail operations). BS, 1990, Virginia Polytechnic Institute and State; MS, 1993, PhD, 1997, Rochester. (2002)

Pradeep Pendem, assistant professor. BE, 2006, Andhra; MTech, 2008, Indian Statistical Institute; MS, 2015, PhD, 2018, North Carolina, Chapel Hill. (2018)

Saeed Piri, assistant professor (business and data analytics, machine learning). BS, 2008, Amirkabir University of Technology; MS, 2011, Sharif University of Technology; PhD, 2017, Oklahoma State. (2018)

Zhixi Wan, associate professor (operations management, strategic sourcing and procurement). BS, 2003, Tsinghua; PhD, 2009, Michigan. (2014)

Wenbo Wu, assistant professor (statistical analysis, business analytics). BS, 2007, Texas, Austin; MS, 2010, Central Florida; PhD, 2015, Georgia. (2015)

Zhibin "Ben" Yang, associate professor (operations management, supply-chain risk management). BS, 1994, Southwest Jiaotong; MS, 2002, Arizona State; PhD, 2009, Michigan. (2009)

Fang Yin, senior instructor (business value of IT, electronic commerce). BA, 1992, Peking (Beijing); PhD, 2002, Texas, Austin. (2008)

Peng "John" Zhang, instructor. BS, 1999, Shenyang Medical College; MBA, 2008, Indiana Wesleyan; PhD, 2017, Florida International. (2017)

Yinchu Zhu, assistant professor (econometrics, dimension reduction, big data analysis). BA, 2009, Zhongnan University of Economics and Law; MS, 2011, Bocconi; MA, 2014, PhD, 2017, California, San Diego. (2017)

## Emeriti

Sergio G. Koreisha, professor emeritus. BA, 1974, ME, 1975, California; DBA, 1980. Harvard. (1980)

James E. Reinmuth, professor emeritus. BA, 1963, Washington, Seattle; MS, 1965, PhD, 1969, Oregon State. (1967)

Larry E. Richards, associate professor emeritus. BA, 1962, MBA, 1963, Washington (Seattle); PhD, 1969, California, Los Angeles. (1966)

*The date in parentheses at the end of each entry is the first year on the University of Oregon faculty.*

## Four-Year Degree Plan

*The degree plan shown is only a sample of how students may complete their degrees in four years. There are alternative ways. Students should consult their advisor to determine the best path for them.*

## Bachelor of Arts in Business Administration

Course	Title	Credits	Milestones
<b>First Year</b>			
<b>Fall</b>			
BA 101	Introduction to Business	4	
BA 199	Special Studies: [Topic]	1	
MATH 111	College Algebra	4	
TLC 199	Special Studies: [Topic] (Study Skills Workshop)	1	
First term of first-year second-language sequence		5	
Review the holistic requirements for admission to the major and establish a plan for developing these traits			
<b>Credits</b>			<b>15</b>
<b>Winter</b>			
EC 201	Introduction to Economic Analysis: Microeconomics	4	Get involved in a club
Second term of first-year second-language sequence		5	Use Career Services
MATH 241	Calculus for Business and Social Science I	4	
WR 121	College Composition I	4	
Meet with a Lundquist Academic advisor to make a long-term plan			
<b>Credits</b>			<b>17</b>

**Spring**

EC 202	Introduction to Economic Analysis: Macroeconomics	Access tutoring resources	4
Third term of first-year second-language sequence		Consider the job shadow program	5
MATH 242	Calculus for Business and Social Science II		4
WR 122 or WR 123	College Composition II or College Composition III	Attend the spring career fair	4
<b>Credits</b>			<b>17</b>
<b>Total Credits</b>			<b>49</b>

Course	Title	Credits	Milestones
--------	-------	---------	------------

**Second Year****Fall**

ACTG 211	Introduction to Accounting I		4
MATH 243	Introduction to Methods of Probability and Statistics	Leadership role in club	4
First term of second-year second-language sequence		Learn Duck Connect	4-5
Social science course that also satisfies a multicultural requirement			4
Meet an advisor regarding progress toward admission			
<b>Credits</b>			<b>16-17</b>

**Winter**

ACTG 213	Introduction to Accounting II	Prepare major application	4
Arts and letters course that also satisfies a multicultural requirement			4
Second term of second-year second-language sequence		Complete a practice interview	4-5
General education course in science			4
See Lundquist Peer Educator about informational interviews			
<b>Credits</b>			<b>16-17</b>

**Spring**

BA 240	Spreadsheet Analysis and Visualization		4
General education courses in arts and letters			8
Third term of second-year second-language sequence		Conduct informational interviews	4-5
Apply for business administration major within the first week of the term you are completing business premajor requirements			
<b>Credits</b>			<b>16-17</b>
<b>Total Credits</b>			<b>48-51</b>

Course	Title	Credits	Milestones
--------	-------	---------	------------

**Third Year****Fall**

OBA 311	Business Analytics I		4
FIN 311	Economic Foundations of Competitive Analysis	Explore concentration	4
BA 308	Leadership and Communication		4
<b>Credits</b>			<b>12</b>

**Winter**

FIN 316	Financial Management	Attend career fairs	4
MGMT 311	Managing People in Organizations		4
MKTG 311	Marketing Management		4
General education course in arts and letters			4
<b>Credits</b>			<b>16</b>

**Spring**

OBA 335	Operations Management		4
OBA 312	Business Analytics II		4
Upper-division business elective courses			8
Meet with Lundquist advisor to revise long-term plan to meet academic goals and strategize how to strengthen weak areas for career goals			
<b>Credits</b>			<b>16</b>
<b>Total Credits</b>			<b>44</b>

Course	Title	Credits	Milestones
--------	-------	---------	------------

**Fourth Year****Fall**

BA 325	Business Law and Ethics		4
Upper-division business elective courses			8
Elective course			4
<b>Credits</b>			<b>16</b>

**Winter**

BA 453	Business Strategy and Planning	Apply for graduation	4
Upper-division business elective courses			8
<b>Credits</b>			<b>12</b>

**Spring**

Upper-division business elective courses		Register for commence	8
Elective course			4
<b>Credits</b>			<b>12</b>
<b>Total Credits</b>			<b>40</b>

## Bachelor of Science in Business Administration

Course	Title	Credits	Milestones
--------	-------	---------	------------

**First Year****Fall**

BA 101	Introduction to Business		4
MATH 111	College Algebra		4

BA 199	Special Studies: [Topic]		1
	Arts and letters course that also satisfies a multicultural requirement		4
	General education course in social science		4
	Review the holistic requirements for admission to the major and establish a plan for developing these traits		

**Credits 17**

**Winter**

EC 201	Introduction to Economic Analysis: Microeconomics	Use Career Services	4
MATH 241	Calculus for Business and Social Science I		4
WR 121	College Composition I		4
	General education course in arts and letters		4
	Meet a Lundquist Academic advisor to make a long-term plan		

**Credits 16**

**Spring**

EC 202	Introduction to Economic Analysis: Macroeconomics	Consider the job shadow program	4
MATH 242	Calculus for Business and Social Science II	Attend the spring career fair	4
WR 122 or WR 123	College Composition II or College Composition III		4
	Arts and letters course that also satisfies a multicultural requirement	Access tutoring resources	4

**Credits 16**

**Total Credits 49**

**Course Title Credits Milestones**

**Second Year**

**Fall**

ACTG 211	Introduction to Accounting I		4
MATH 243	Introduction to Methods of Probability and Statistics	Leadership role in a club	4
	General education course in arts and letters with a global context	Learn Duck Connect	4
	Course with global context subject matter		4
	Meet an advisor regarding progress toward admission		

**Credits 16**

**Winter**

ACTG 213	Introduction to Accounting II	Prepare major application	4
	Elective course		4
	General education courses in science	Complete a practice interview	8

	Meet Lundquist Peer Educator about informational interviews		
--	---	--	--

**Credits 16**

**Spring**

BA 240	Spreadsheet Analysis and Visualization	Conduct informational interviews	4
	Elective courses		8
	General education course in science		4
	Apply for business administration major within the first week of the term you are completing business premajor requirements		
	Submit a Non-Business Breadth/Global Context proposal for approval		

**Credits 16**

**Total Credits 48**

**Course Title Credits Milestones**

**Third Year**

**Fall**

BA 308	Leadership and Communication		4
MGMT 311	Managing People in Organizations		4
OBA 312	Business Analytics II		4

**Credits 12**

**Winter**

FIN 316	Financial Management	Attend career fairs	4
MKTG 311	Marketing Management	Apply for internships	4
OBA 335	Operations Management		4
	Elective course		4

**Credits 16**

**Spring**

FIN 311	Economic Foundations of Competitive Analysis	Utilize networking events	4
OBA 311	Business Analytics I		4
	Upper-division business elective course		4
	Elective course		4

**Credits 16**

**Total Credits 44**

**Course Title Credits Milestones**

**Fourth Year**

**Fall**

BA 325	Business Law and Ethics		4
	Upper-division business elective courses		12

**Credits 16**

**Winter**

BA 453	Business Strategy and Planning	Apply for graduation	4
	Upper-division business elective course		4

Course with global context subject matter	4
<b>Credits</b>	<b>12</b>
<b>Spring</b>	
Upper-division business elective courses	Register for for commence 8
Elective course	4
<b>Credits</b>	<b>12</b>
<b>Total Credits</b>	<b>40</b>

## Courses

### **OBA 199. Special Studies: [Topic]. 1-5 Credits.**

Repeatable when the topic changes.

### **OBA 311. Business Analytics I. 4 Credits.**

Explores standard protocols for describing and modeling business information and processes; techniques for designing management information systems; criteria for analyzing firms' implementations of information technology. Students cannot receive credit for both OBA 311 and OBA 311H. Sophomore standing required.

Prereq: C- or better in BA 101, BA 240, EC 201, MATH 241, MATH 243.

### **OBA 311H. Business Analytics I. 4 Credits.**

Explores standard protocols for describing and modeling business information and processes; techniques for designing management information systems; criteria for analyzing firms' implementations of information technology. Students cannot receive credit for both OBA 311 and OBA 311H. Sophomore standing required.

Prereq: C- or better in BA 101, BA 240, EC 201, MATH 241, MATH 243.

Open only to students in the LCB honors program.

### **OBA 312. Business Analytics II. 4 Credits.**

Computer-aided business applications of hypothesis testing, simple linear regression. Introduction to multiple regression and nonparametric techniques. Blocked and completely randomized one- and two-factor experimental designs. Students cannot receive credit for both OBA 312 and OBA 312H. Sophomore standing required.

Prereq: C- or better in OBA 311 or equivalent.

### **OBA 312H. Business Analytics II. 4 Credits.**

Computer-aided business applications of hypothesis testing, simple linear regression. Introduction to multiple regression and nonparametric techniques. Blocked and completely randomized one- and two-factor experimental designs. Students cannot receive credit for both OBA 312 and OBA 312H.

Prereq: OBA 311 or OBA 311H.

### **OBA 335. Operations Management. 4 Credits.**

Concepts and applications of operations management. Use of information technology in operations. Topics include forecasting, quality, supply chain management, information systems in operations management, and planning and scheduling. Students cannot receive credit for both OBA 335 and OBA 335H. Sophomore standing required.

Prereq: C- or better in BA 101, BA 240, EC 201, MATH 241, MATH 243.

### **OBA 335H. Operations Management. 4 Credits.**

Concepts and applications of operations management. Use of information technology in operations. Topics include forecasting, quality, supply chain management, information systems in operations management, and planning and scheduling. Students cannot receive credit for both OBA 335 and OBA 335H. Sophomore standing required.

Prereq: BA 101, BA 240, EC 201, MATH 241, MATH 243. Open only to students in the LCB honors program.

### **OBA 401. Research: [Topic]. 1-21 Credits.**

Repeatable.

### **OBA 403. Thesis. 1-6 Credits.**

Repeatable.

### **OBA 405. Reading and Conference: [Topic]. 1-3 Credits.**

Repeatable.

### **OBA 406. Special Problems: [Topic]. 1-4 Credits.**

Repeatable.

### **OBA 407. Seminar: [Topic]. 1-4 Credits.**

Repeatable.

### **OBA 409. Practicum: [Topic]. 1-6 Credits.**

Repeatable.

### **OBA 410. Experimental Course: [Topic]. 1-4 Credits.**

Repeatable when the topic changes. Recent topics include Service Operations, Business Analytics, Analyzing Big Data.

Prereq: OBA 311/OBA 311H/340/340H, and OBA 312/OBA 312H/330/330H, and OBA 335/OBA 335H

### **OBA 444. Business Database Management Systems. 4 Credits.**

Techniques for structuring and storing business data; primary focus on relational database theory, with applied skills for business users, including data warehouses, reporting, and normalization.

Prereq: OBA 340 or OBA 340H.

### **OBA 455. Data Driven Predictive Modeling. 4 Credits.**

Introduction to basics of programming and fundamentals of predictive modeling.

Prereq: OBA 312 or MATH 345.

### **OBA 466. Project and Operations Management Models. 4 Credits.**

Frameworks and solutions for managing complex projects and operations; implementing optimal strategies for producing profitable new products and services in the competitive global business environment.

Prereq: OBA 335 or 335H.

### **OBA 477. Supply-Chain Operations and Information. 4 Credits.**

Strategic and tactical issues pertaining to the distribution and delivery of products and services. Methodologies and systems for designing, tracking, and managing complex global operations.

Prereq: OBA 335 or 335H.

### **OBA 488. E-Business. 4 Credits.**

Fundamental principles of electronic business; effect of e-business on business strategies, processes, customers, and suppliers; assessing the impact of e-business technologies on firm performance.

Prereq: OBA 340/311 or 340/311H or CIT 382.

### **OBA 503. Thesis. 1-16 Credits.**

Repeatable.

### **OBA 510. Experimental Course: [Topic]. 1-4 Credits.**

Repeatable when the topic changes. Recent topics include Service Operations, Business Analytics, Analyzing Big Data.

### **OBA 544. Business Database Management Systems. 4 Credits.**

Techniques for structuring and storing business data; primary focus on relational database theory, with applied skills for business users, including data warehouses, reporting, and normalization.

Prereq: all MBA core courses.

### **OBA 566. Project and Operations Management Models. 4 Credits.**

Frameworks and solutions for managing complex projects and operations; implementing optimal strategies for producing profitable new products and services in the competitive global business environment.

Prereq: all MBA core courses.

**OBA 577. Supply-Chain Operations and Information. 4 Credits.**

Strategic and tactical issues pertaining to the distribution and delivery of products and services. Methodologies and systems for designing, tracking, and managing complex global operations.

Prereq: all MBA core courses.

**OBA 588. E-Business. 4 Credits.**

Fundamental principles of electronic business; effect of e-business on business strategies, processes, customers, and suppliers; assessing the impact of e-business technologies on firm performance.

Prereq: all MBA core courses.

**OBA 601. Research: [Topic]. 1-16 Credits.**

Repeatable.

**OBA 603. Dissertation. 1-16 Credits.**

Repeatable.

**OBA 605. Reading and Conference: [Topic]. 1-3 Credits.**

Repeatable.

**OBA 607. Seminar: [Topic]. 1-3 Credits.**

Repeatable.

**OBA 608. Special Topics: [Topic]. 1-12 Credits.**

Repeatable.

**OBA 609. Practicum: [Topic]. 1-16 Credits.**

Repeatable.

**OBA 610. Experimental Course: [Topic]. 1-5 Credits.**

Repeatable when the topic changes.

**OBA 612. Quantitative Methods for Managers. 3 Credits.**

Concepts and techniques of analytic decision making, sampling and statistical inference, and regression analysis.

**OBA 613. Operations Management. 3 Credits.**

Overview of the managerial issues associated with production and delivery of goods and services. Includes the use of quantitative modeling and several case studies in operations.